

Lock Mismatch

Lock mismatches are Octane's way of telling you that the terms of the loan have changed compared to the most recent disclosures. You'll need to complete a change of circumstance to clear the lock mismatch.

1. Complete Change of Circumstance:

- a. **Click** Terms Screen.
- b. **Click** Process Changes.
- c. **Follow** Prompts.

2. (Optional) See what's changed:

- a. **Click** Mismatch Screen.
- b. **Click** Compare in the findings.

Need help?

- Wholesale Support **(855) 399-6242**
- **Resource Library**